



Contact Us



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www.chimcare.com



Ohio, United States



Chimcare

LOYALTY & **WARRANTY** PROGRAM





20,000+
chimney fires
occur each year

IT'S TIME TO ACT

With over 20,000+ chimney fires occurring each year, having a live fire inside of your home can be complicated if you do not have ongoing maintenance.

Help us keep your home and loved ones safer.



THE LONGER YOU STAY ON THE LOYALTY PROGRAM,
THE BIGGER THE SAVINGS!

LOYALTY & **WARRANTY** PROGRAM

By joining our loyalty program you can enjoy locked in pricing for your maintenance and/ or inspection for the LIFE of your membership.

In addition to huge savings you can enjoy the longest warranties in the industry and discounted prices for services or items you may need in the future.



SILVER PLAN

\$12

PER MONTH

Annual Inspection of your chimney to keep your warranties valid

This is for customers who do not use their fireplace and need to keep their warranties in good standing

✓ LOCKED IN PRICING FOR LIFE

✓ LONGEST WARRANTIES IN THE USA. (SEE WARRANTY SECTION)

✓ 10% OFF FUTURE REPAIR WORK

✓ 5% OFF NEW GAS LOG SETS & WOOD/GAS INSERTS

✓ DISCOUNTS CAN BE APPLIED TO A SECOND HOME OR RENTAL PROPERTY YOU MAY OWN

✓ PRIORITY SCHEDULING BEFORE THE WINTER RUSH. MARCH – AUGUST

GOLD PLAN

\$22
PER MONTH

ANNUAL CHIMNEY SWEEP
AND INSPECTION

OR

\$22
PER MONTH

Annual Gas Fireplace and/or
Gas Log Sets Service

✓ LOCKED IN PRICING FOR LIFE

✓ LONGEST WARRANTIES IN THE USA. (SEE WARRANTY SECTION)

✓ 15% OFF FUTURE REPAIR WORK

✓ 10% OFF NEW GAS LOG SETS & WOOD/GAS INSERTS

✓ DISCOUNTS CAN BE APPLIED TO A SECOND HOME OR
RENTAL PROPERTY YOU MAY OWN

✓ PRIORITY SCHEDULING BEFORE THE WINTER RUSH.
MARCH – AUGUST

✓ ADDITIONAL CHIMNEY SWEEPS OR GAS FIREPLACE CLEANINGS
AT A DISCOUNTED RATE OF \$199 EACH

CLIENT TESTIMONIALS



Many Thanks to Chimcare! My chimney is now safer and clean. They were delightful to work with and were very knowledgeable.

I am pleased to be a Chimcare customer for life.



Chimcare's loyalty program has been fantastic.

I love knowing that I'm safer in using my fireplace and that I'm saving money at the same time! It's a win – win.



Being on the loyalty program gives my husband and I peace of mind. We know each year we will not forgot to have our chimney inspected for safety.

LEAKY CHIMNEY?

One of the leading causes of water leaks inside the home is from chimney's.

Prevent water damage, mold and bacteria from entering your home by maintaining your chimney.



DID YOU KNOW?



All Manufactures of fireplaces and parts require an annual inspection for their warranties to be valid?

- » Did you know that the Nation Fire Protection Association recommends an annual inspection of your fireplace?
- » Did you know that the Chimney Sweep Institute of America recommends an annual cleaning or Inspection of your fireplace?
- » Did you know that your local fire department recommends an annual chimney sweep or inspection of Your fireplace?

WARRANTY INFORMATION

Masonry chimneys are extremely porous structures that have multiple points of water intrusion. Water intrusion will lead to additional deterioration, repairs and expenses. If water protrudes past the exterior chimney structure and into the home, then costly interior damage can occur. The most common interior damage includes mold and mildew remediation and interior ceiling or wall repair.

Chimney Crown Coat Lifetime Warranty

A crown coat is resurfacing the top of your cement crown with a new layer of protective coating to fill in cracks and voids. It is very important to keep water from leaking into the cracks as this will cause further damage to the chimney structure leading to costly repairs and possible water leaks inside of home.

Chimney Crown Replacement Lifetime Warranty

The crown is the first line of defense against water penetration. A damaged chimney crown will allow water to seep into chimney causing further damage to structure and add to potential water leaks inside of the home.

Chimney Waterproofing Lifetime Warranty

The chimney structure is very porous and by having it waterproofed will help prevent water penetration. Waterproofing your chimney is needed to keep the chimney from absorbing water and to protect the work that we performed.

Chimney Flashing 12 year warranty

Chimney flashing also referred to as counter flashing is the #1 source of water leaks inside of the home caused by a chimney. We will remove and will replace the existing chimney flashing, so it is watertight.

(Note: Chimney flashing is different than roof flashing that a roofer would be responsible for)

Tuck-pointing

Lifetime Warranty

Tuck-pointing is the process of solidifying the bond that has been broken in the mortar of the chimney which leads to water intrusion and structure instability. We do this by grinding out the existing mortar joints approximately 1" and refill it with new mortar.

Firebox Rebuild

Lifetime Warranty

We use special firebricks, fireclay and mortar to rebuild this structure inside of the firebox. Having a firebox this is structurally sound, free of defects such as cracks and deteriorated mortar joints can help prevent chimney fires from occurring.

Wooden Chase or Fireplace Dog House Construction

Lifetime Warranty

We replace or build a wooden structure for wood burning or gas fireplaces to be housed inside. A properly built chimney structure will prevent water damage from occurring, will protect the unit inside and will give you proper clearances to help prevent potential chimney fires.

Chimney Rebuilding

Lifetime Warranty

Chimney rebuilding is when we demo and rebuild the chimney from the ground up or possible roofline up. By rebuilding your chimney, you can be rest assured that you have taken the proper steps to help insure a safer and waterproofed chimney.

Interior Stone or Brick Work

Lifetime Warranty

We install new stone or brick to interiors and exteriors of homes. We warranty our work and materials for life with at least an annual inspection.

Interior Fireplace Mantel

Lifetime Warranty

We warranty our interior fireplace mantels and installation for life. if the product or installation fails, we will either replace or repair free of charge.

Chimney caps & chase covers

Lifetime warranty

A chimney cap and or chase cover, depending on your situation, is designed to keep out water. Other functions include keeping animals, birds and debris from entering the structure. It's the equivalent of putting an umbrella over your chimney. It's also a code required component.

Chimney relining

Lifetime warranty

A proper chimney lining will not only allow your fireplace or appliance to vent properly, it will also reduce creosote buildup and internal condensation that could lead to additional interior degradation. Relining your chimney brings the structure or appliance to code and allows for proper usage making it safer to use.

Heatshield® Application

Lifetime warranty

This application brings your existing chimney lining system back to its original condition. It will repair gaps, voids, cracks or imperfections in your current terra cotta lining system without needing to replace the entire system.

Wood, gas & pellet appliances

Lifetime warranty

All wood, gas and pellet appliances come with a lifetime structural warranty. A manufacturer's warranty is typically 20-25 years. Chimcare will provide a lifetime workmanship and install warranty under this loyalty program. Manufacturers require an annual inspection and cleaning if necessary, in order to maintain warranty compliance.



CHIMCARES WARRANTY

Chimcare prides itself on using the best materials and workmanship when working on your project. We are one of the few companies in the USA that offer a written warranty and that stands behind our products and services. One of the many things that sets us apart from other companies.

When choosing Chimcare you can be rest assured that you have made the best choice for you, your home and your family.

WHAT IS COVERED UNDER THE WARRANTY?

Our warranty covers materials and workmanship for the time stated within this brochure. Warranty's may not be changed or altered from what is written.

Our warranty covers all materials and labor. This warranty does not cover pre-existing work not done by Chimcare. Warranty does not cover damage done by homeowner, another company or an Act of God.

WHAT IS NOT COVERED?

Our warranty does not cover fading, discoloration, damage caused by mother nature such as: Earthquakes, flooding, trees & lightening.

In addition, due to the nature of water leaks, we cannot guarantee partial repairs on a chimney. The obvious repairs needed on a chimney don't necessary guarantee that this is the source of the water leak. Potential other areas outside of our control could be the source of the leak such as: Roofing, ground water, gutters, lack of a cricket when needed ect.

CAN I CANCEL?

Yes you can. This is an annual plan, any cancellations forfeit whatever you have paid for your next annual service. The best time to cancel, if need be, is after your service has been completed.